



## Information

ISACA Pittsburgh Chapter invites you to attend a luncheon program on **Monday, October 26, 2009**

## Location

One BNY Mellon Center  
Reception Area, 3<sup>rd</sup> Floor  
500 Grant Street  
Pittsburgh, Pa 15258

**Registration** – 11:30 a.m.

**Lunch** – 12:00 p.m. (approx.)

**Recognition of New CISAs & CISM's** – 12:45 p.m. (approx.)

**Session** – 1:00 p.m. (approx.)

## Cost

ISACA Member - \$20  
Non-Member - \$30  
New CISA/CISM – Free\*

## Program Credit

1 CPE

## Registration Deadline

October 19, 2009

## Contact Us

<http://www.isacapgh.org/>

## Pandemic Planning: *How to Turn Office Workers into Mobile Workers in a Crisis*

This program will discuss how to prepare office workers and IT infrastructure so key business processes can be maintained if a pandemic or other crisis restricts access to corporate offices.

### Highlights

- Outline of a crisis scenario: “Everyone work at home this month.”
- Telework best practices
- Overview of planning and preparation to enable mobile work
- Considerations for supporting “newbie” mobile workers
- Steps to prepare the infrastructure

### Session Outline

- A Crisis Scenario
  - Defining a not-unlikely scenario
- Telework Best Practices
  - Business drivers of Telework
  - Technology requirements and management issues
  - Information resources on the web
- Planning and Preparation
  - Analyzing processes and risks
  - Preparation: Manuals and communications
  - Testing: Work at home days
- Supporting Mobile Workers
  - Security and connectivity
  - Communication and collaboration
  - Alternative technologies
- Preparing the Infrastructure
  - Hardware, software and network capacity
  - Preparing support staffs
- Justifying the Effort
- Open Discussion

### Presenter

Jon Friedman, Director of Marketing at Fiberlink, a leading provider of Mobility-as-a-Service offerings that help enterprises manage and protect mobile workers and data. Jon speaks at technology conferences, and has written articles for publications such as Computerworld, LinuxWorld Magazine, and Datamation. He has degrees from Yale and the Harvard Business School, and over 20 years experience with high tech companies including Astaro, ePresence/Banyan Systems, EPiCON, Wang and Unisys.



October 26, 2009  
Lunch Program Registration

Name \_\_\_\_\_ Company \_\_\_\_\_  
Address \_\_\_\_\_ City/State/Zip \_\_\_\_\_  
Phone Number \_\_\_\_\_ FAX \_\_\_\_\_ ISACA Member: YES NO  
E-Mail \_\_\_\_\_

Cost

Members

\$20

Non-Members

\$30

New CISA or CISM certification awarded – Complimentary\*

\* Free to those awarded the CISA or CISM designation since December 2007

**Please register with:**

Donna Riggs  
Highmark, Inc.  
(412) 544-5069  
donna.riggs@highmark.com

**Please make checks payable to:**

ISACA Pittsburgh Chapter

**Mail checks to:**

ISACA Pittsburgh Chapter  
P.O. Box 544  
Pittsburgh, PA 15230

**Policies:**

Checks should be mailed in advance but will also be accepted at the conference registration table. **No Master Card, VISA** or other charge cards accepted. Cancellations with full refund permitted up to two business days before the event. However, due to banquet fees, if a substitute attendee is not found by the day of the event, cancellations will still be subject to the full fee. Please note CPE's will not be awarded until full payment is received.

**Meal:** Luncheon provided

**Seminar Attire:** Business Casual (No Jeans, Sweats, or Tennis Shoes, please!)

**Continuing Professional Education Credits:** 1 CPE credits awarded.

**For additional Information:** Please contact Ron Hudak at (412)234-4814 / ron.hudak@bnymellon.com

**Registration Deadline: October 19, 2009**